

RIVERVIEW ADULT DAY HEALTH CENTER

DONOR IMPACT REPORT

20

20



www.RADHC.org

574.293.6886

2715 E. Jackson Blvd.

Elkhart, IN 46516

A MESSAGE FROM THE PRESIDENT OF THE BOARD OF DIRECTORS



Dear Friends and Supporters,

2020 will definitely be a year to remember—for lots of reasons! The Pandemic had a profound impact in many ways. Our Chief Executive Officer, Nicole Hardy-Pagels and our wonderful staff came through with flying colors to assist our guests and their caregivers, providing care more remotely than we could have imagined. Our Board pulled together to support the efforts of the Center, even gaining strength and imagining a brighter future than our past way of doing business.

We were pleased to be able to keep our doors open much of the time and pay our staff with the use of the government grants available to small businesses. We received a new bus and van to make our transportation services more complete, and we did an intensive and rapid update on how to keep the guests and center free from infection while providing a more homelike atmosphere.

However, one of the most exciting endeavors was launching a plan for the future of adult health care in our community. We have enlisted the expertise of a couple of experienced community resource people who are leading our attempt to spearhead a county wide effort to plug holes in the senior living situations in Elkhart County. This is an ongoing collaborative project to look at not only what different agencies offer, but also how we can all work together more effectively to provide what our senior population needs to make Elkhart County one of the best places in the country. Although it will concentrate on health and health related factors, hopefully it will enhance other factors that contribute to the quality of life for older adults including such things as housing, transportation, public safety, and nutritional services.

We are very grateful to all our staff, volunteers, supporters, caregivers, donors and friends who make the mission of Riverview Adult Day Health Center possible. Our purpose is becoming increasingly more apparent as we come out of this pandemic. Together we've faced many challenges. We appreciate your part in helping us make a difference in the lives of our guests and in forming the "new normal" of the upcoming year. We look forward to the future with great excitement and optimism!

Thank you!

Susan Rowley

A MESSAGE FROM THE CEO



Dear Friends,

A year ago, no one would have predicted the novel coronavirus's impact on the world. All aspects of our society have been impacted by how we work and learn and how we celebrate and socialize. Riverview Adult Day Health Center was affected as well. In March, the state of Indiana required all Adult Day Centers to close operations which lasted until June 1st. During the closure, one of our CNA's would call every guest/caregiver once a week, and then our nurse would also follow up with a weekly call. We felt it was essential to ensure everyone's physical needs were being met and their emotional and mental needs as well. Since reopening last June, it has been a bit of a roller coaster. Some guests have never returned, some passed away, some never missed a beat, and sadly some never knew a pandemic was happening around them. Riverview ADHC has had to close for a week here and there since the initial closure due to outbreaks, but now we finally have enough staff and guests vaccinated that closing down is no longer required!

When I sit down to write this letter every spring, I reflect on the year that's passed, and it often feels like a distant memory. By nature, I focus on what lies ahead. However, right now, it is not that easy to draw a distinction between years. More than a year after COVID-19 became a global health crisis, we are still confronting its impacts daily and have yet to return to normalcy. The pandemic has brought hardships for billions of people worldwide – physically, emotionally, mentally, and financially. More than ever before, I think about what Riverview ADHC stands for, whom we serve and where we are making an impact in our community. The events of this past year have only further strengthened our sense of responsibility to ensure that our community of older adults, seniors, and caregivers know about our services and ALL resources available to them within Elkhart County and the surrounding area.

Each year, I have the privilege of writing to you to reflect on Riverview ADHC's previous year. I am so proud of our journey, not only in 2020 but over the last thirty years.

Riverview ADHC has evolved to a higher level since 1991. Our outlook and plans for the future continue to expand. Each year, I am more excited about the pace of change and the amount of opportunities that we are seeing.

Warmest Regards,

Nicole Hardy-Pagels

RIVERVIEW ADHC'S VILLAGE

BOARD OF DIRECTORS

Susan Rowley, President
Marge Nofziger, Vice President
David Rowley, Treasurer
Karen Weldy, Secretary
Richard Heiss, Past President
Larry App, Member
Dawn Hammer, Member
Tom Lilly, Member
Bryan Wisdom, Member

VOLUNTEERS

Paula Dill
Tim Lockhart
Bud Richmond
Sandy Ringenberg
Reagan Tribbett
Cindy Ward & Rufus

TEAM MEMBERS

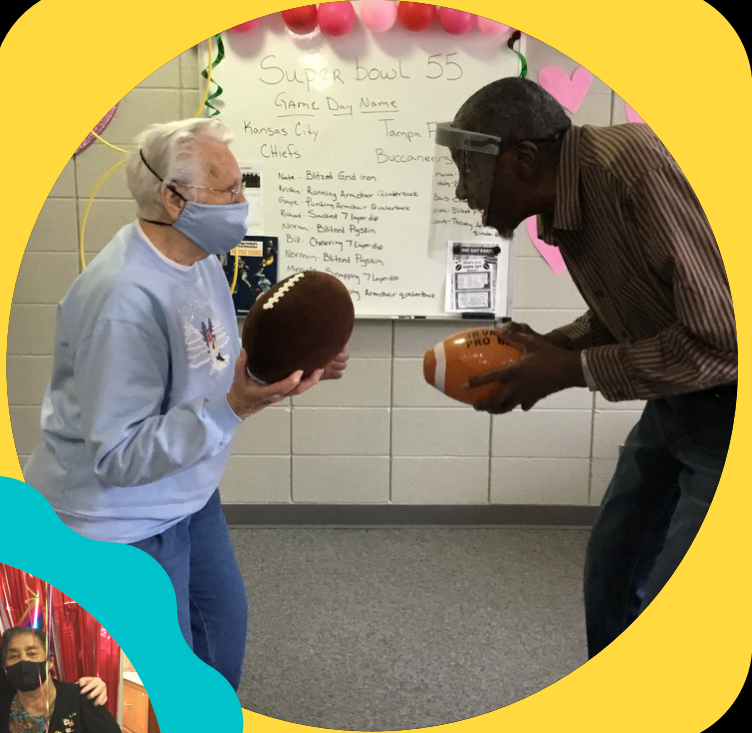
Nicole Hardy-Pagels, Chief Executive Officer
Marcia Bennett, CNA & Activities Coordinator
Barbara Brockhoff, Health Services Director
Wendy Ellis, Bookkeeper
Haley Miller, QMA, CNA, & Activities Coordinator
Jon Pagels, Transportation
Trent Pagels, Transportation
Brianna Tribbett, Activities Director
(Brianna is a teacher for Elkhart Community Schools
who worked for RADHC throughout the summer)

HONORING STAFF ACCOMPLISHMENTS

Marcia Bennett: Earning her QMA license
Wendy Ellis: Earning her QuickBooks certification
Trent Pagels: Completing his Associate's Degree
Nicole Hardy-Pagels: Completing her MBA



RIVERVIEW ADVENTURES



DONORS

Thank you to all of our generous donors for their loyal support, partnership and friendship!

Adams, Richard & Nancie
Armstrong, Dick & Linda
Arnold, Thomas & Dorothy
Brockhoff, Barbara
Beaverson, David & Deborah
Becher, Paul & Heidemarie
Bennett, Tony & Marcia
Beyler, Bruce & Michelle
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Bowers, Steve
Bowman, Ronald
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Cain, Jeffrey & Mary Ann
Chandler, James & Anke
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Moon, Caryl
Moorhead, Martin & Valarie
Morris, Leigh & Marcia
Mutual Bank
Nagy, James & Mary Ellen
Nofziger, Verlyn & Marjorie
Pagels, Jonathan & Nicole
Pagels, Trent
Pletcher, Thomas & Dana
Putnam, Douglas
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Ronk, Marilyn
Ropp III, Mikel & Annetta
Rowits, Janice
Rowley, David & Susan
Russell, Patrick & Virginia
Russo, Carole
Saharian, Michael
Sanders, David & Denise
Scheets, John & Cherrie
Schmanske, Carolyn
Schricker, Oscar
Shultz, Bob & Pamela
South, Jr., Dale
Stanley, Gary & Sandra
Stiffney, Rick & Kathleen

Stone, Randy & Beryl (Billings)
Taylor, Nancy
Thomas, Neal & Janet
Trinity on Jackson
Vandervliet, Bernard & Kathryn
Velkoff, Metodi & Beth
Watson, Marsha
Weaver, John & Sherry
Welch Packaging Group, Inc.
Weldy, Karen
Williams, Jr., Lloyd & Paula
Wisdom, Bryan & Jennifer
Wysong, John & Dawn

**YOUR LIFE
IS YOUR
MESSAGE
TO THE
WORLD.
MAKE SURE
IT'S
INSPIRING.**
workisnotajob.

Special thank you to the
Community Foundation of
Elkhart County for their
support!

MEMORIALS

In Memory of Jim Adams

Kay Adams
Almac-Sotebeer, Inc.
Laura Ezzell
Brenten & Michelle Gilley
Dean & Kathlene Henderson
Trudy McDowell
Bob & Bobbie Miller
Jeffrey & Elenore Newport
Jon Pilarski
Diane Rief
Michael Schade
Linda Zilm

In Memory of Alberta Hardy

Kay Adams
Bill & Vicki Bridenstein
Brian & Jane Conwell
Don & Sally Dailey
Bruce & Barbara Klonowski
Jean Leaverton
David & Susan Rowley
Thomas & Deborah Swanson

In Memory of Shirley Pavey

Arlene Lucchese

In Memory of Nancy Gard

Jackie Clindaniel
Doug Gard

In Memory of Dorothy Gottuso

Eric & Theresa Gottuso

In Memory of Dorothy Gouker

Alba Columba Club
Jim Gouker
Gerald & Roberta Kalb
Gordon & Margaret Swartzentruber

In Memory of Don Mitchell

Harold & Jane Atkins
Robert & Mary Pat Deputy
Don & Dianne Frandsen
David & Dixie Gunn
Diane Jones
Tom & Marianne Lilly
Arlene Lucchese
Mary MacKeben
James & Lindalaine Mann
Dean & Elaine McMurray
Peggy Mitchell
Richard & Tama Milanese
Richard & Suzanne Peterson
Steve & Luanne Peterson
Philip & Janet Reed
Janice Rowits
David & Susan Rowley
Michael Saharian
Michael & Jean Shahnasarian
Lori Snyder
Nancy Taylor

In Memory of Ruth Stuart

Estate of Ruth Stuart

In Memory

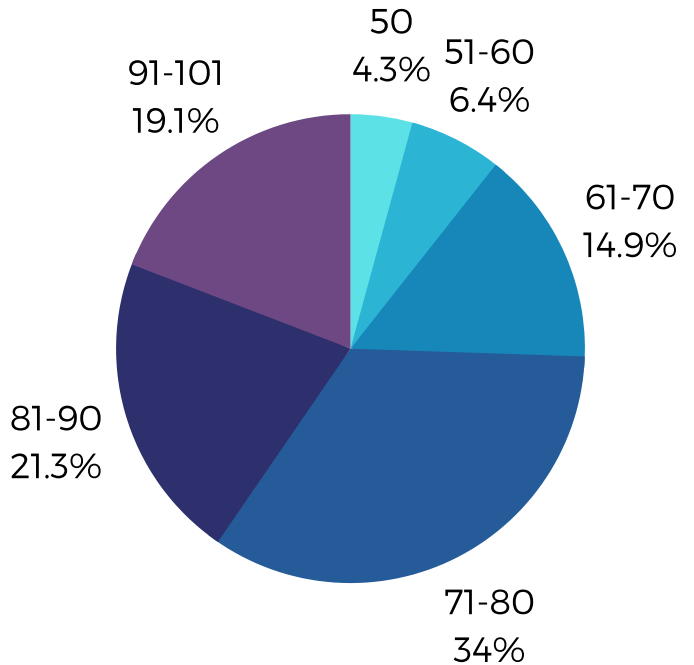
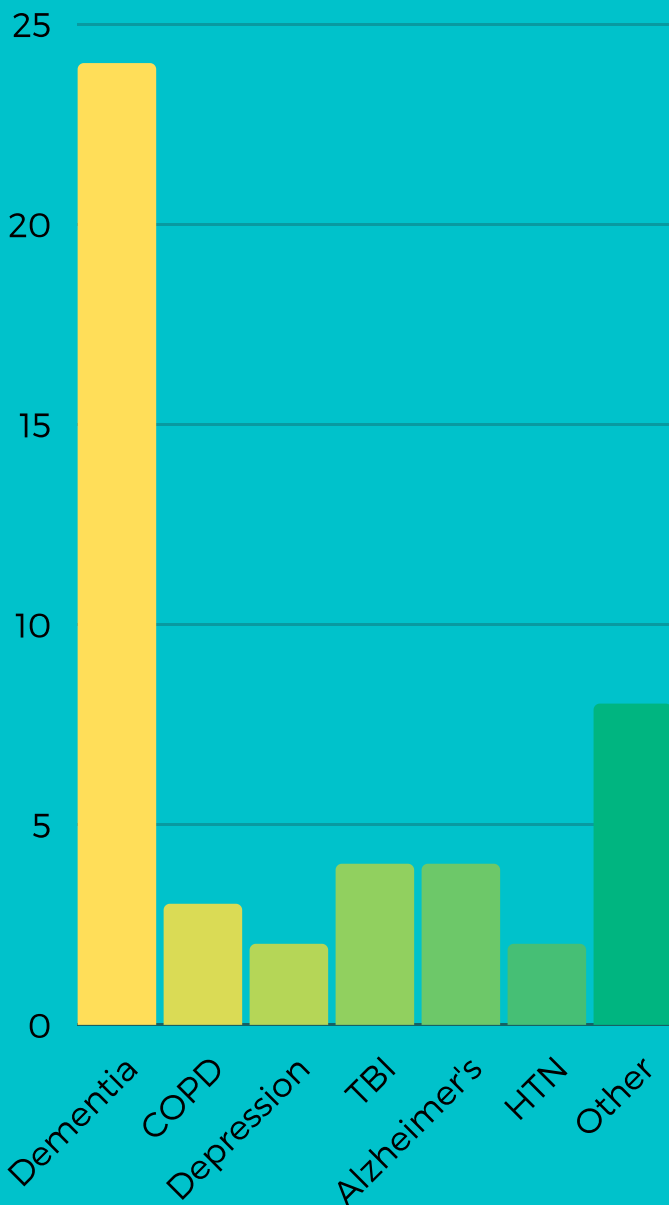
OF RIVERVIEW ADHC GUESTS
THAT PASSED IN 2020

	Carol B.		Donald G.
	Harry G.		Jacqueline H.
	Janice S.		Richard M.
	Ronald O.		Sandra H.
	Guest was a Veteran		

BY THE NUMBERS

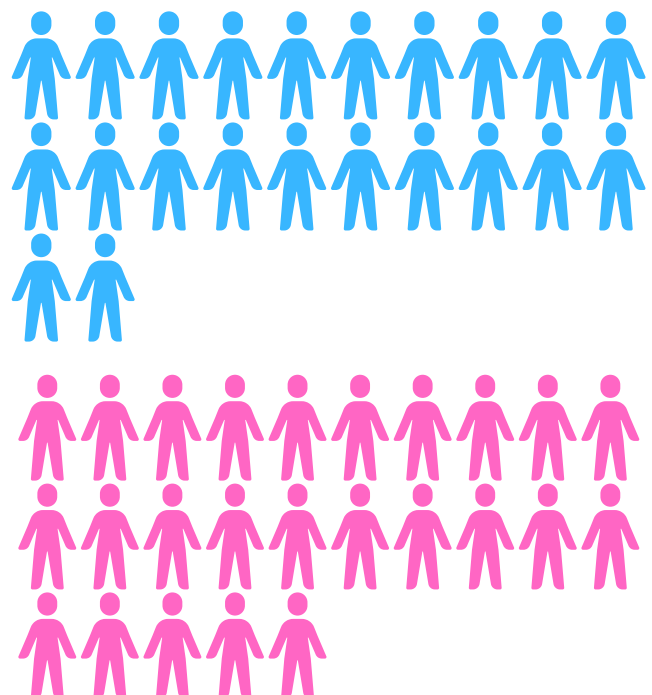
GUESTS BY PRIMARY DIAGNOSIS

The category named "other" consists of conditions such as: stroke, autism, cancer, and diabetes. No condition in this category occurred more than twice.

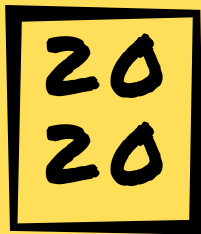


GUESTS BY AGE

In 2020, our youngest guest was 32 and our guest most distinguished in years was 101!!



GUESTS BY GENDER



FINANCIAL SUMMARY

ASSETS & LIABILITIES

Assets	\$373,843
Liabilities	\$ 16,491
Equity	\$357,352

REVENUE

Guest Fees	\$275,160
Grants	\$172,571
Contributions & Year-End Campaign	\$ 36,848
TOTAL REVENUE	\$484,579

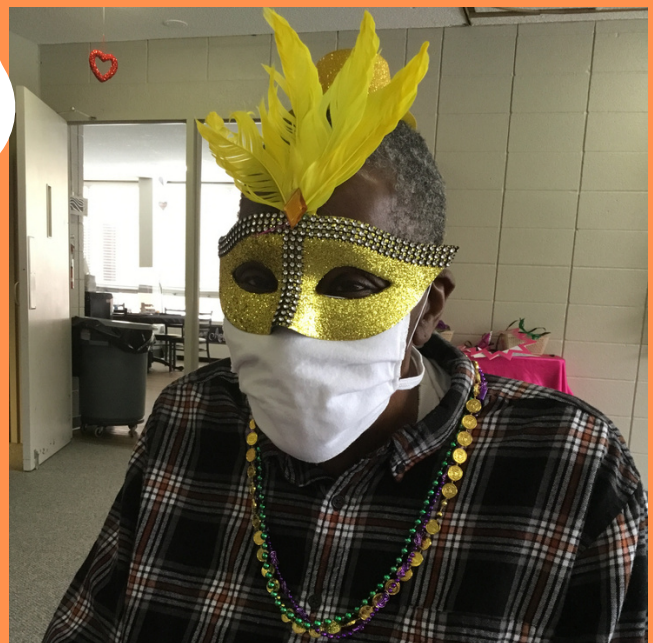
EXPENSES

Operation	\$ 31,906
Programs & Guest Services	\$ 314,005
Fundraising	\$ 545
TOTAL EXPENSES	\$ 346.456

REVENUE LESS EXPENSES

\$138,123

RIVERVIEW ADVENTURES



MAKING A DIFFERENCE

Donate

Your donation is important to us. It is what keeps our mission going! Simply put, we could not do this without your generosity. You may mail donations or give via our website.

Volunteer

There are many ways to volunteer:

- Come visit with our guests.
- Provide Assistance in the office.
- Serve lunch & clean up.
- Serve on the Board of Directors or on a committee.

In-Kind Donation

Please check our website or call for a list. We usually need supplies like, hand sanitizer, tissue, medical gloves, and copy paper.

Other Ways

- Bequest, Memorial or Estate Gifts.
- Shop Amazon Smile (designate us as your charity of choice).
- Spread the word about us! Like us on Facebook.
- Host a fundraiser event.

Our Mission

Riverview Adult Day Health Center is a safe place providing accredited and licensed services for adults and offering compassionate care on a social, physical, emotional, and spiritual basis.

RIVERVIEW ADVENTURES



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